



FREQUENTLY ASKED QUESTIONS

Q. Can I enroll my child in an Otter Learning school at any time?

A. Yes. Enrollment at all Otter Learning locations is ongoing as long as space is available.

Q. Where can I find the enrollment forms?

A. Please visit the enrollment section of the school website you are interested in joining to download all the necessary forms.

Q. I was not able to enroll my child at my preferred location because there was no space available. Can I be put on a waiting list?

A. Yes. To place your child's name on the waiting list simply contact the center director and provide them with your child's information. In the meantime, they can assist you in finding available space in one of the other convenient Otter Learning locations until space becomes available for you to transfer to your preferred location.

Q. How can I find an Otter Learning center near me?

A. Visit the Otter Learning website for a list of all schools.

Q. Is there a minimum or maximum number of days per week my child can attend an Otter Learning school?

A. All Otter Learning locations are open Monday through Friday. Your child may attend 2 to 5 days per week based on a schedule of T/Th for 2 days, MWF for 3 days and M-F for 5 days. The reason we do not offer drop-in care at this time is due to the amount of time we spend to appropriately staff the school for our full time and part time students. To the extent we have availability, back-up care may be available on a space available and daily basis.

Q. Are meals or snacks provided at the school?

A. Morning snack, lunch and afternoon snacks are offered every day, which includes fruit, vegetable, whole grain, and protein options. If the school you are looking to attend is an active participant in the federal food program then we are able to provide all meals free of charge to families. Otherwise, we are only able to provide morning and afternoon snack and parents are expected to either pack a lunch or participate in the nutritionally balanced school meal plan. Please discuss with the school director if you have any questions.

Q. What is the average adult to child ratio at most Otter Learning locations?

A. Each Otter Learning school meets or exceeds state regulations regarding adult to child ratios. You can rest assured that your child will receive an abundance of attention from trained and caring early childhood professionals.

Q. How will I be informed about my child's progress at school?

A. Effective communication happens on an ongoing and daily basis beginning with a daily report that you will receive detailing your child's day via Brightwheel. In addition, teachers will track your child's development by taking observation notes based on our curriculum. Of course, directors and teachers are always available to speak with you at any time.